

Check your National Insurance record online

If you can access your HMRC Personal Tax Account, you may be able to view your National Insurance (NI) record in a few minutes. A screenshot of the record can help us review your position much sooner.

Important

- This step is optional.
- Our team will now review the information you have provided to check whether you may be eligible for Home Responsibilities Protection (HRP). This review is usually completed within **7 days**.
- If we do not receive your NI record within **7 days**, we will request the NI information from HMRC using the authorization you have already signed.
- We will send you a second email once we have completed your HRP claim review.
- Evanshaw will never ask for your HMRC password. Only sign in on the official GOV.UK/HMRC pages.

[Start on GOV.UK: Check NI record](#)

[Start on GOV.UK: Personal Tax Account](#)

What you may need

- An email address (and access to it)
- A mobile phone (HMRC may send a security code)
- Sometimes photo ID (HMRC will tell you if this is needed)

Step-by-step instructions

Step 1: Open the official NI record service

Open GOV.UK “Check your National Insurance record” and select Start now.

- Go to check your National Insurance Record on [GOV.UK](#)
- Tap or click “Start Now”.

- Use a Phone, tablet or computer

You can check your National Insurance record online to see:

- what you've paid, up to the start of the current tax year (6 April 2025)
- any [National Insurance credits](#) you've received
- if gaps in contributions or credits mean some years do not count towards your State Pension (they are not 'qualifying years')
- if you'll benefit from paying [voluntary contributions](#) to fill any gaps
- how your State Pension forecast will change if you decide to pay voluntary contributions
- if you can pay voluntary contributions online and how much this will cost

This service is also available [in Welsh \(Cymraeg\)](#).

Start now >

Step 2: Choose how you sign in

Follow the on-screen option to sign in or create sign-in details.

- You may see Government Gateway and [Gov.UK](#) One Login Options
- If you have used one before, choose the same one.
- If you are not sure, select "Create new sign in details"

Sign in to HMRC

Government Gateway
Use your Government Gateway user ID which can be up to 12 characters

GOV.UK One Login
Use your GOV.UK One Login email address if you have used this to sign in to HMRC before

or

Create new sign in details
We will tell you if you need to create a GOV.UK One Login or a Government Gateway user ID

Continue

[Is this page not working properly? \(opens in new tab\)](#)

Step 3: Enter the security code

HMRC may send a security code to your phone or email. Enter it to continue.

- HMRC will usually send a security code to your phone or email.
- Enter the code on screen to continue
- Do not share your password with anyone.



You have requested a code you can enter on the Government Gateway screen to confirm your email address.

Your confirmation code is:

KXXXTJ

This code will expire in 30 minutes.

If you did not request this code, you can safely ignore this email.

This is an automated email - do not reply.

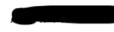
Government Gateway

Step 4: View your National Insurance record

Look for “National Insurance record”. You’ll see a list of tax years and whether each year counts.

- Look for the page titled “National Insurance Record”
- You will see a list of tax years and whether each year counts
- Scroll down to see older years

Your National Insurance record



► [Show your National Insurance number](#)

You can usually only pay for gaps in your National Insurance record from the past 6 years.

[Find out more about gaps in your record and how to check them](#)

2025 to 2026	Your record for this year is not available yet	View details
2024 to 2025	Full year	View details
2023 to 2024	Full year	View details
2022 to 2023	Full year	View details
2021 to 2022	Full year	View details
2020 to 2021	Full year	View details
2019 to 2020	Full year	View details
2018 to 2019	Full year	View details

Step 5: Save it (screenshots or PDF)

Take clear screenshots as you scroll (phone/tablet) or use Print → Save as PDF (computer).

- Take clear screenshots showing the list of years
- If you are on computer, you can also print and “Save as PDF”
- Please include the years around 1978-2020 if possible

Your National Insurance record

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2025 to 2026	Your record for this year is not available yet	View details
2024 to 2025	Full year	View details
2023 to 2024	Full year	View details
2022 to 2023	Full year	View details
2021 to 2022	Full year	View details
2020 to 2021	Full year	View details
2019 to 2020	Full year	View details
2018 to 2019	Full year	View details

Step 6: Share it with Evanshaw (optional)

Email screenshots/PDF to Nlstatement@evanshaw.co.uk with your name and date of birth.

- Email the screenshots/PDF to Nlstatement@evanshaw.co.uk, or upload them.
- Add your name and date of birth so we can match it to your claim
- We will use this only to assess your HRP/NI position



Upload your NI record (optional)

If you prefer, you can upload your screenshots or PDF here instead of emailing them.

Full name (required)

Date of birth (required)

Upload NI record (JPG, PNG or PDF)

<https://www.evanshaw.co.uk/carer/check-now/ni.php>

What Happens Next

- If you send your NI record: we can usually start checking your NI/HRP position much sooner.
- If you do nothing: that is fine. If we do not receive anything within 7 days, we will request the NI information from HMRC under your signed authorisation.

If you have trouble signing in

HMRC provides help if you cannot sign in to your account. If you cannot access the online service, you can ignore this step and we will request the NI information from HMRC after 7 days.

Keeping your information safe

- Evanshaw will never ask for your HMRC password.
- Only sign in through the official GOV.UK/HMRC pages.
- If you email screenshots, include only what is necessary for us to match your record (name and date of birth).

CTA

Button: Check Now (link to: <https://www.gov.uk/personal-tax-account>